

PDH-CPG Metrics

Metrics have been established for guideline implementation and quality assurance. Most data will be gathered centrally through Special Studies established at the DoD-level. Services and individual medical treatment facilities and clinics are also encouraged to gather local data for planning and process improvement.

1. Guideline Implementation

- Special Study through TRICARE Management Activity (TMA) as part of National Quality Management Program (NQMP)
- Survey and Records Abstraction
- Local tracking recommended

2. Patient Satisfaction with care received for post-deployment concerns

- Patient-Satisfaction Survey (planned to begin in FY05)
- Local surveys recommended

3. Percentage of personnel evaluated after post-deployment health assessment referral

- Special Study by TMA (NQMP)
- Local tracking recommended

4. Adequacy of information and resources for patient management with post-deployment concerns

- Special Study/Provider Survey

5. Improvement in functional status within 6 months of an initial evaluation

- Special Study





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